

## Terms and conditions for HSBC Privé Exclusive Privileges - Comoclub C6 membership upgrade and complimentary 2-night stay at COMO Hotels and Resorts

1. HSBC Privé primary cardholders which has their card issued by HSBC Bank (Singapore) Limited ("**Eligible Cardholders**") can enjoy the benefits stated in clause 2 when they register as a Comoclub C6 member by 31 October 2026, unless otherwise stated ("**Promotional Period**").
2. The Comoclub C6 member benefits will include ("**Complimentary Membership Benefit**"):
  - a. Complimentary upgrade to the C6 tier Comoclub membership for a period of twelve (12) months on a complimentary basis.
  - b. Comoclub membership programme (the "Programme") where members may earn Comocredits, and other exclusive perks and benefits, from their spending at participating COMO Group's merchants. View full benefits under the Programme as set out at <https://www.comoclub.com/web-terms-and-conditions/ww/C6> and will be updated from time to time.
  - c. One time complimentary 2-night stay upon with a minimum 1-night paid booking by Eligible Cardholders during the Promotional Period. ("**Complimentary 2 Night Stay**").
3. The Complimentary 2-Night Stay is valid with any of the following Participating Properties by COMO Hotels and Resorts properties (each a "Participating Merchant") upon booking a minimum of 1 night with any COMO hotels and settle the payment with an Eligible Credit Card. The stay must be completed by 31 October 2026.
4. Utilisation of the 2 complimentary nights and the mandatory paid 1-night stay must be consecutive nights in one booking stay and cannot be utilized in separation

### Participating Properties

Country, City	Properties	Inclusions	Blackout Dates
Thailand, Bangkok	COMO Metropolitan Bangkok	<ul style="list-style-type: none"> <li>• 2-night stay in Metropolitan Room</li> <li>• 1-time 60 minutes CS Massage for 2</li> <li>• 1-time dinner at nahm for 2 (Heritage set menu – food only)</li> </ul>	1 May – 31 Jul 2025 24 - 25 Dec and 30 - 31 Dec 2025 27 Dec 2025 – 1 Jan 2026
Thailand, Phuket	COMO Point Yamu	<ul style="list-style-type: none"> <li>• 2-night stay in Bay Suite</li> <li>• Sunset cocktail for 2</li> <li>• A welcome traditional gift</li> </ul>	12 - 16 Apr 2025 23 Dec 2025 – 4 Jan 2026
Bhutan, Paro Valley Paro	COMO Uma Paro	<ul style="list-style-type: none"> <li>• 2-night stay in Forest View Room</li> <li>• 1-time archery</li> <li>• Half Board</li> <li>• Upgrade to Valley View - subject to availability</li> </ul>	31 Mar - 30 Apr 2025 23 - 28 Sep 2025 1 – 31 Oct 2025 28 Dec 2025 - 4 Jan 2026  14 – 22 Feb 2026 1 – 30 Apr 2026
Australia, Perth	COMO The Treasury	<ul style="list-style-type: none"> <li>• 2-night stay in Treasury Room</li> <li>• Includes daily breakfast Post, drinks on arrival and in-room refreshments</li> <li>• Seasonal welcome amenity</li> </ul>	18 - 26 Apr 2025 21 Nov - 29 Nov 2025 19 Dec 2025 - 4 Jan 2026

Maldives	COMO Cocoa Island	<ul style="list-style-type: none"> <li>• 2-night stay in Dhoni Water Villa</li> <li>• Daily breakfast for 2</li> <li>• Island High Tea for 2</li> </ul>	21 Dec 2025 - 11 Jan 2026  17 Feb - 3 Mar 2026 28 Mar - 5 Apr 2026
Maldives	COMO Maalifushi	<ul style="list-style-type: none"> <li>• 2-night stay in Water Suite with Pool</li> <li>• Daily breakfast for 2</li> <li>• Island High Tea for 2</li> </ul>	12 - 27 Apr 2025 21 Dec 2025 - 11 Jan 2026  17 Feb - 3 Mar 2026 28 Mar - 5 Apr 2026
Indonesia, Bali	COMO Uma Canggu	<ul style="list-style-type: none"> <li>• 2-night stay at Bedroom Residence</li> <li>• 1-time 90 min COMO Shambhala Treatment for 2</li> </ul>	12 - 20 Apr 2025 1 Jul - 31 Jul 2025 21 Dec 2025 - 6 Jan 2026  17 Feb - 3 Mar 2026 28 Mar - 5 Apr 2026
Indonesia, Bali	COMO Uma Ubud	<ul style="list-style-type: none"> <li>• 2-night stay at Terrace Room</li> <li>• 1-time 90 min COMO Shambhala Treatment for 2</li> </ul>	29 Mar - 20 Apr 2025 1 Aug - 31 Aug 2025 21 Dec 2025 - 6 Jan 2026  28 Mar - 5 Apr 2026 20 June - 10 Oct 2026
Indonesia, Bali	COMO Shambhala Estate	<ul style="list-style-type: none"> <li>• 2-night stay at Terrace Room</li> <li>• 1-time 60 min COMO Shambhala Treatment for 2</li> </ul>	29 Mar - 20 Apr 2025 1 Aug - 31 Aug 2025 21 Dec 2025 - 6 Jan 2026  17 Feb - 3 Mar 2026 28 Mar - 5 Apr 2026
United Kingdom, London	COMO Metropolitan London	<ul style="list-style-type: none"> <li>• 2-night stay in Metropolitan City Room</li> <li>• Includes breakfast and 15% discount on all F&amp;B (excluding Nobu) and £20 voucher for use in COMO Shambhala treatment (min 60 min treatments)</li> </ul>	17 - 21 Jun 2025 11 - 13 Jul 2025 9 - 12 Sep 2025 5 - 6 Dec 2025 12 - 13 Dec 2025 31 Dec 2025  16 - 20 Jun 2026 10 - 12 Jul 2026 20 - 24 Jul 2026
United Kingdom, London	COMO The Halkin	<ul style="list-style-type: none"> <li>• 2-night stay in City Room</li> <li>• Includes breakfast, welcome drink on arrival and 15% discount on all F&amp;B</li> </ul>	17-21 Jun 2025 11 - 13 Jul 2025 9 - 12 Sep 2025 5 - 6 Dec 2025 12 - 13 Dec 2025 31 Dec 2025  16 - 20 Jun 2026 10 - 12 Jul 2026 20 - 24 Jul 2026
France	COMO Le Montrachet	<ul style="list-style-type: none"> <li>• 2-night stay in Clos Room</li> <li>• Includes breakfast, welcome amenities &amp; 1-time wine tasting session for 2 people at Maison Chanzy</li> </ul>	5 - 7, 12 - 14, 19 - 21, 26 - 28 Sep 2025  23 - 24 May 2026 7 - 9 Oct 2026 19 - 22 Nov 2026

Italy	COMO Castello Del Nero	<ul style="list-style-type: none"> <li>• 2-night stay in Estate Room</li> <li>• Includes breakfast plus complimentary bottle of Castello Del Nero Red Wine on arrival</li> </ul>	23 - 25 May 2025 4 - 6 Jul 2025 9 - 11 Jul 2025  1 Jun - 31 Jul 2026 1 - 30 Sep 2026
Italy	COMO Alpina Dolomites	<ul style="list-style-type: none"> <li>• 2-night stay in Mountain Room</li> <li>• Includes breakfast for 2 pax</li> <li>• Welcome drink</li> </ul>	31 Mar - 5 Jun 2025 20 Dec 2025 - 6 Jan 2026 31 Jan - 21 Feb 2026
Singapore	COMO Metropolitan Singapore	<ul style="list-style-type: none"> <li>• 2-night stay in Cairnhill Room upgrade to Emerald Room</li> <li>• Includes breakfast for 2 pax</li> <li>• Dinner for 2 pax at COMO Cuisine</li> <li>• 10% discount on COMO Shambhal</li> </ul>	16 - 25 May 2025 2 - 6 Oct 2025 30 Dec 2025 - 1 Jan 2026  3 - 8 Feb 2026 18 - 20 Sep 2026 25 - 27 Sep 2026 2 - 4 Oct 2026 9 - 11 Oct 2026

5. To register for the Complimentary Membership Benefit or to make a booking for the Complimentary 2 Night Stay, Eligible Cardholders must contact the HSBC Privé Mastercard Premium Concierge. Cardholders must also:
  - a. Agree to the standard terms and conditions for the Programme, which are available at <https://www.comoclub.com/web-terms-and-conditions> (and updated and/or amended from time to time);
  - b. Agree to the criteria for membership in the Programme (as may be updated or amended from time to time), which include but is not limited to being at least eighteen (18) years old, and Eligible cardholder will require to provide their full name (first and last), a valid email, a valid mobile number and date of birth for the purpose of registration.
6. The Complimentary Membership Benefit is not eligible if Eligible Cardholders
  - a. Redeem a Comoclub membership sign-up or upgrade offer(s) through any other third parties with the exception of the HSBC Privé Mastercard Premium Concierge. Each Eligible Cardholders shall only be eligible for a one-time Complimentary Membership Benefit during the Benefit Period.
  - b. Exchange the offer for cash, other products, services, or discounts or transfer the offer; and
  - c. Use the offer in conjunction with any other coupons and promotional offers.
7. The Complimentary Membership Benefit and Complimentary 2-Night Stay are subject to limited quotas and available on a first-come, first-served basis.
8. The below general terms will apply for the Complimentary 2-Night Stay benefit:
  - a. Only applicable at designated COMO Hotels & Resorts properties and is strictly non-transferable, non-endorsable and non-refundable.

- b. Blackout dates apply. Please check with the respective COMO Hotels & Resorts properties for details.
  - c. Booking, amendments and cancellations must be done through the HSBC Privé Mastercard Premium Concierge.
  - d. Request for quotations, reservation and bookings must be made at least 72 hours before date of arrival.
  - e. All payable room nights, require full payment in advance upon confirmation of booking request.
  - f. Cancellation and amendment fees may apply, subject to the cancellation and amendment policies of the respective Participating Properties.
  - g. Cancellation and amendments must be made at least 72 hours before date of arrival by calling the HSBC Privé Mastercard Premium Concierge.
  - h. Cancellations made within 72 hours will not be entitled to a refund of the pre-payment, and the 2 complimentary nights will be deemed as consumed.
  - i. Cancellation fee will be charged to Eligible Cardholder card.
  - j. Comocredits will not be awarded on the complimentary nights.
  - k. Comocredits will be awarded on paid extension night(s), paid services inclusive of F&B and wellness treatments.
9. We accept no liability in respect of the goods and services provided by the Participating Merchants or any additional offers/discounts which the Participating Merchants may or may not offer. Such goods, services, offers and/or discounts offered by the Participating Merchants are subject to their terms and conditions; please check with the Participating Merchants for details.
10. Changes to these terms:
- a. We live in a rapidly changing world. Sometimes this means we need to update this Programme terms and conditions. These updates include amendments to:
    - i. fees and charges (if any); and
    - ii. HSBC Credit Cards benefits and features
  - b. We may amend or supplement this Programme terms and conditions, if it is reasonably necessary to:
    - i. reflect changes to our operational costs, business operations or systems and processes, or our arrangements with third parties;
    - ii. give effect to:
      - 1. applicable law, rule, regulation;
      - 2. a change, recommendation, order, requirement, notice, direction, code, circular or guidance issued by any regulatory, supervisory, governmental, statutory authority, stock exchange, self-regulatory, or resolution body having jurisdiction over us or a court of competent jurisdiction;
    - iii. reflect changes to industry or market conditions or practice;
    - iv. align with standards or expectations including in respect of:
      - 1. banking and financial services practices;
      - 2. environmental, social and governance practices;
      - 3. consumer and investor protection practices;
      - 4. cyber, digital, technology (including financial technology (FinTech)) practices e.g., those relating to crypto-assets, digital assets, virtual assets, asset tokenisation and artificial intelligence (including generative artificial intelligence and machine learning);
      - 5. operational resilience and data management practices; or

- 6. taxation and transfer pricing practices; or
    - 7. otherwise protect our legitimate interests.
  - c. To the extent reasonably practicable, we'll give you reasonable notice of any changes to this Programme terms and conditions before such this Programme terms and conditions take effect.
  - d. We can choose how to give this notice to you. This may include:
    - i. contacting you directly (through mail, email, post or via mobile);
    - ii. placing signs or notices at our branches;
    - iii. publishing the change on our website; and
    - iv. using any other method we think is reasonably appropriate.
  - e. If you don't agree with a change, you can cancel your existing credit card, after paying all amounts you may owe us.
11. These terms and conditions are governed by Singapore laws and the parties submit to the non-exclusive jurisdiction of the courts of Singapore.
12. All information is correct at the time of publishing or posting.