



Terms & Conditions Complimentary Onda Elite Membership (the "Offer")

1. Each primary HSBC Privé Cardholder ("Eligible Cardholder") is entitled to a one year complimentary Onda Elite Membership ("Membership") and is valid 30 September 2025. ("Promotional Period"). Eligible cardholder must register for the Membership through HSBC Privé Mastercard Premium Concierge with the benefits set out in these terms and conditions during the promotional period in order to qualify.
2. Once Membership has been registered, Eligible Cardholder will:
 - a. be enrolled to ONDA Elite Membership Status; and
 - b. receive a Membership invite with registration link from ONDA within 24 hours of raising request with the HSBC Privé Mastercard Premium Concierge to complete the Membership activation and your access to the ONDA Platform
3. The Membership will be valid for one calendar year. You have 30 days from the date of receiving the Membership invite to activate your membership. If you activate within this period, your membership year will begin on the activation date. If you do not activate within 30 days from the date you receive the invite, your Membership will automatically begin on the 31st day after the invite date.
4. Eligible cardholder must access the ONDA Platform to reserve, schedule, purchase, access, and attend various specified experiences at selected members' clubs, co-working facilities, and health clubs ("Venues")
5. Membership benefits includes ("Complimentary Visits"):
 - a. Private Members Clubs:
 - i. Entitled to up to 6 visits per year at each venue (no. of visits vary as per venue)
 - ii. May bring up to 3 guests per visit
 - b. Workspaces and Health Clubs:
 - i. Entitled up to 3 visits annually at each venue (no. of visits vary as per venue)
 - ii. Guests allowed at Co-Working spaces only when booking a meeting room (paid separately on-site)
 - c. Clubs With Stay Access
 - i. Entitled to book bedrooms to stay at select clubs 2-6 times per year with preferred members rates (no. of visits vary as per venue)
 - ii. Enjoy access to the clubs as a member during your stay
 - iii. Bedroom bookings must be paid for in advance and managed through the ONDA App
 - d. Access:
 - i. Complimentary entry to over 150 venues worldwide, including:
 - a. Private Members Clubs
 - b. Health Clubs
 - c. Workspaces
 - ii. Locations span across all continents
 - iii. Any purchases within venues are paid on site by the member
6. Eligible Cardholder may not:
 - a. exchange the Offer or Membership for cash, other products, services, or discounts; or



- b. use the Offer or Membership in conjunction with any other coupons and promotional offers; or
 - c. transfer the Offer or Membership – it is personal to Eligible Cardholder
- 7. The Offer is not applicable to additional or supplementary cardholders of an Eligible Credit Card.
- 8. You can enjoy the Offer once during the promotional period.
- 9. Additional visits beyond the Complimentary Visits must be purchased within the ONDA mobile app using your Eligible Credit Card.
- 10. Cancellation and changes to your bookings must be made at least 6 hours before the date and time of the booking on the ONDA mobile app. Otherwise such cancellation or changes will not be effective and the Complimentary Visit will be deemed consumed; any pre-payment will not be refunded.
- 11. Enrolled members can take up to 3 guests with each complimentary visit to members club; any additional guests are subject to availability and can incur additional fees. When visiting co-working facilities, enrolled members can bring guests only if they have also booked meeting room(s) for the guest(s). The fees for such meeting room(s) must be paid directly to the Venue.
- 12. You must be physically present in the members club for each Complimentary Visit. You and your guests must adhere to dress code and policies of the members club.
- 13. The list of Venues available in the Onda Platform to enrolled members are subject to change by the Participating Merchant.
- 14. All information, descriptions and prices are provided by the Participating Merchant and are for reference only. We accept no liability in respect of the goods and services provided by the Participating Merchant. The Membership and any other goods and services provided by the Participating Merchant are subject to the terms and conditions of the ONDA program, please see <https://www.ondalife.com/terms-and-conditions> for full details.
- 15. Changes to these terms
 - a. We live in a rapidly changing world. Sometimes this means we need to update this Offer terms and conditions. These updates include amendments to:
 - i. fees and charges (if any); and
 - ii. HSBC Credit Cards benefits and features
 - b. We may amend or supplement this Offer terms and conditions, if it is reasonably necessary to:
 - i. reflect changes to our operational costs, business operations or systems and processes, or our arrangements with third parties;
 - ii. give effect to:
 - 1. applicable law, rule, regulation;
 - 2. a change, recommendation, order, requirement, notice, direction, code, circular or guidance issued by any regulatory, supervisory, governmental, statutory authority, stock exchange, self-regulatory, or resolution body having jurisdiction over us or a court of competent jurisdiction;

- iii. reflect changes to industry or market conditions or practice;
 - iv. align with standards or expectations including in respect of:
 - 1. banking and financial services practices;
 - 2. environmental, social and governance practices;
 - 3. consumer and investor protection practices;
 - 4. cyber, digital, technology (including financial technology (FinTech)) practices e.g., those relating to crypto-assets, digital assets, virtual assets, asset tokenisation and artificial intelligence (including generative artificial intelligence and machine learning);
 - 5. operational resilience and data management practices; or
 - 6. taxation and transfer pricing practices; or
 - 7. otherwise protect our legitimate interests.
 - c. To the extent reasonably practicable, we'll give you reasonable notice of any changes to this Offer terms and conditions before such this Offer terms and conditions take effect.
 - d. We can choose how to give this notice to you. This may include:
 - i. contacting you directly (through mail, email, post or via mobile);
 - ii. placing signs or notices at our branches;
 - iii. publishing the change on our website; and
 - iv. using any other method we think is reasonably appropriate.
 - e. If you don't agree with a change, you can cancel your existing credit card, after paying all amounts you may owe us.
16. All payments made in respect of the Venues should be made with an Eligible Credit Card.
17. If we believe that you have acted in a fraudulent or abusive way, you will not be able to enjoy the Offer.
18. These terms and conditions are governed by Singapore laws and the parties submit to the non-exclusive jurisdiction of the courts of Singapore.
19. All information is correct at the time of publishing or posting online.

What these terms mean

20. **"Eligible Credit Card"** means any primary HSBC Privé issued by HSBC Bank (Singapore) Limited
21. **"Participating Merchant"** means ONDA Life (Company Number 14202678) with its registered office at 14th Floor 33 Cavendish Square, London, United Kingdom.
22. **"ONDA Platform"** means ONDA Mobile App available for download at Apple AppStore or Google Play Store
23. **"we", "us" or "our"** means HSBC Bank (Singapore) Limited and its successors and assigns.
24. **"you" or "your"** means the person to whom we issue an Eligible Credit Card that is eligible for the Offer.