



Terms and Conditions for HSBC Privé Exclusive Privileges – Complimentary Club Printemps Loyalty Membership (i.e. 4 Hearts Status) (the “Offer”)

When can you enjoy the Offer

1. The promotional period for the Offer is valid till 31 December 2025. (**“Promotional Period”**)

What is the Offer

2. During the Promotional Period, you can present your HSBC Eligible Credit Card and an HSBC Exclusive invitation at Printemps Haussmann Reception to redeem a complimentary upgrade to 4-Hearts Status
3. 4-Hearts Status will be valid for one year upon redemption.
4. You can enjoy the following benefits (the **“Benefits”**):
 - a. 4-Hearts Status:
 - i. 2 Club Printemps days: 15% of your purchases of the day credited to your Club Printemps kitty (Printemps Wallet – Cashback).
 - ii. Unlimited sessions with a Personal Shopper at Printemps Haussmann.
 - iii. Access to the VIP lounge for your fittings.
 - iv. Unlimited free alterations.
 - v. Delivery of your purchases within a 60km radius, with no minimum purchase required.
 - vi. A gift for your birthday.
 - b. Tea-time at Bleu Coupole restaurant for 2 pax.
 - c. World Elite Benefits:
 - i. Personalized welcome at Merchant’s VIP lounge.
 - ii. Personal assistants and personal shopping service.
 - iii. Welcome offer to Merchant loyalty program with 5% off on Cardholder’s shopping days (day of loyalty programme registration and the next day).
 - iv. Priority 12% tax refund.
 - v. Up to 60% discount on off-season collection.
 - vi. Shopping delivery to Cardholder’s hotel in Paris.

How can you enjoy the Offer

5. You can enjoy the Offer if you:
 - a. hold an Eligible Credit Card and your Eligible Credit Card account is valid and in good standing during the promotional period; and

- b. subscribe to 4-Hearts Status through the HSBC Privé Mastercard Premium Concierge to, present your Eligible Credit Card and the HSBC Exclusive invitation at the Reception of Printemps Haussmann. The personal assistant at Printemps Haussmann will register you in the Club Printemps loyalty program and upgrade your membership to 4-Hearts status during your VIP lounge welcome.
6. You cannot:
- a. exchange the offer for cash, other products, services or discounts or transfer the offer; or
 - b. use the offer in conjunction with any other coupons and promotional offers

Read before you enjoy the Offer

- 7. Each of the primary cardholder and additional cardholders under the same Eligible Credit Card account can enjoy the Offer using their own Eligible Credit Cards.
 - 8. Offer is valid only once per cardholder upon presentation of the Cardholder's Eligible Credit Card and subscription to the Club Printemps loyalty program. You can enjoy the Benefits only after at least 48 hours after successful Complimentary Upgrade.
 - 9. Tea-time at Bleu Coupole restaurant is valid from 3pm to 7pm. It is valid only once per Cardholder for up to 2 people, upon presentation of their voucher invitation for HSBC Exclusive. Advance booking is required and is subject to availability. The use of this benefit is subject to the terms and conditions of the restaurant including but not limited to black out period. Please check with the Participating Merchant for details.
10. About World Elite Benefits:
- a. Personal assistants and personal shopping service: To enjoy this service, please make an appointment via WhatsApp message with the code HSBC GPB at +33 7 87 30 73 28, at least 48 hours before your visit.
 - b. Welcome offer to Merchant loyalty program with 5% off on Cardholder's shopping days: Offer valid only once per Cardholder, upon subscription to Club Printemps loyalty program. The discount is applicable on all purchases until the day after the loyalty program registration, upon presentation of the Cardholder's Eligible Credit Card to Merchant's reception, excluding 2 non-participating brands, bookstore, food, institutes, services (donor payments, Printemps lists, Printemps Gift Card), Printemps.com and Vintage Luxury Products. This Offer cannot be combined with other benefits, sales or on-going discounts or promotions. See terms and conditions in store.
 - c. Alternatively, the personal shopping and 5% welcome offer can be redeemed through Remote Selling, which allows you to enjoy our Personal Shopping experience from the comfort of your home. To redeem this offer, please book your appointment via WhatsApp message at +33 7 87 30 73 28 or

email personalshopper@printemps.com with the code HSBC GPB to book your Virtual Personal Shopping Service via Remote Selling.

- d. Up to 60% discount on off-season collection: Offer available upon registration of Club Printemps loyalty program.
 - e. Priority 12% Tax Refund: If you are a resident outside the European Union, you automatically benefit from a tax refund of 12% from 101€ of purchases.
 - f. Shopping delivery to your hotel in Paris: See terms and conditions in store.
11. The Offer under this promotion is subject to these terms and conditions and other terms and conditions stipulated by the Participating Merchant. We and the Participating Merchant can change or cancel the Offer or amend the terms and conditions. Please check the relevant website for the latest details, availability and terms and conditions of the Offer.
12. We accept no liability in respect of the quality of the goods and services provided by the Participating Merchant or any additional offers/discounts which the Participating Merchant may or may not offer. You are advised to check the details and related terms and conditions with the Participating Merchant.
13. Changes to these terms
- a. We live in a rapidly changing world. Sometimes this means we need to update this Offer terms and conditions. These updates include amendments to:
 - i. fees and charges (if any); and
 - ii. HSBC Credit Cards benefits and features
 - b. We may amend or supplement this Offer terms and conditions, if it is reasonably necessary to:
 - i. reflect changes to our operational costs, business operations or systems and processes, or our arrangements with third parties;
 - ii. give effect to:
 - 1. applicable law, rule, regulation;
 - 2. a change, recommendation, order, requirement, notice, direction, code, circular or guidance issued by any regulatory, supervisory, governmental, statutory authority, stock exchange, self-regulatory, or resolution body having jurisdiction over us or a court of competent jurisdiction;
 - iii. reflect changes to industry or market conditions or practice;
 - iv. align with standards or expectations including in respect of:
 - 1. banking and financial services practices;
 - 2. environmental, social and governance practices;
 - 3. consumer and investor protection practices;
 - 4. cyber, digital, technology (including financial technology (FinTech)) practices e.g., those relating to crypto-assets, digital assets, virtual

- assets, asset tokenisation and artificial intelligence (including generative artificial intelligence and machine learning);
 - 5. operational resilience and data management practices; or
 - 6. taxation and transfer pricing practices; or
 - 7. otherwise protect our legitimate interests.
- c. To the extent reasonably practicable, we'll give you reasonable notice of any changes to this Offer terms and conditions before such this Offer terms and conditions take effect.
- d. We can choose how to give this notice to you. This may include:
- i. contacting you directly (through mail, email, post or via mobile);
 - ii. placing signs or notices at our branches;
 - iii. publishing the change on our website; and
 - iv. using any other method we think is reasonably appropriate.
- e. If you don't agree with a change, you can cancel your existing credit card, after paying all amounts you may owe us.
14. The terms and conditions of the Eligible Credit Card will apply.
15. If we believe that you have acted in a fraudulent or abusive way, you will not be able to enjoy the offer.
16. In case of disputes arising out of this promotion, the decision of the Participating Merchant and us shall be final and conclusive.
17. These terms and conditions are governed by Singapore laws and the parties submit to the non-exclusive jurisdiction of the courts of Singapore.

What these terms mean

18. **"Eligible Credit Card"** means any primary HSBC Privé issued by HSBC Bank (Singapore) Limited and its successors and assigns.
19. **"Participating Merchant"** means Printemps Haussmann (64 Boulevard Haussmann, 75009 Paris).
20. **"we", "us" or "our"** means HSBC Bank (Singapore) Limited and its successors and assigns.
21. **"you" or "your"** means the person to whom we issue an Eligible Credit Card that is eligible for the Offer.