

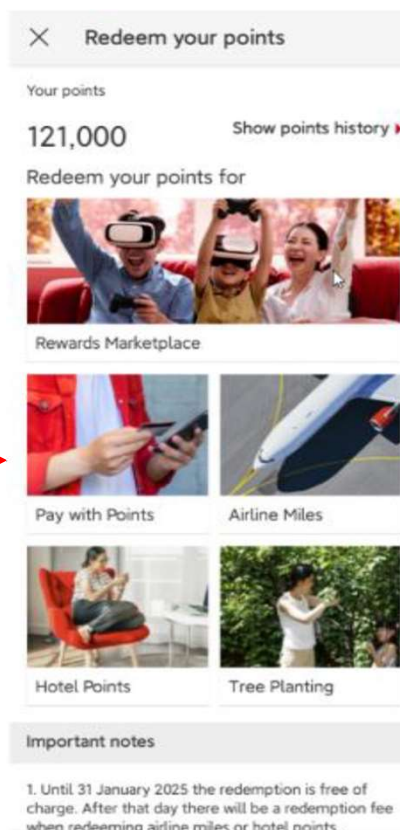
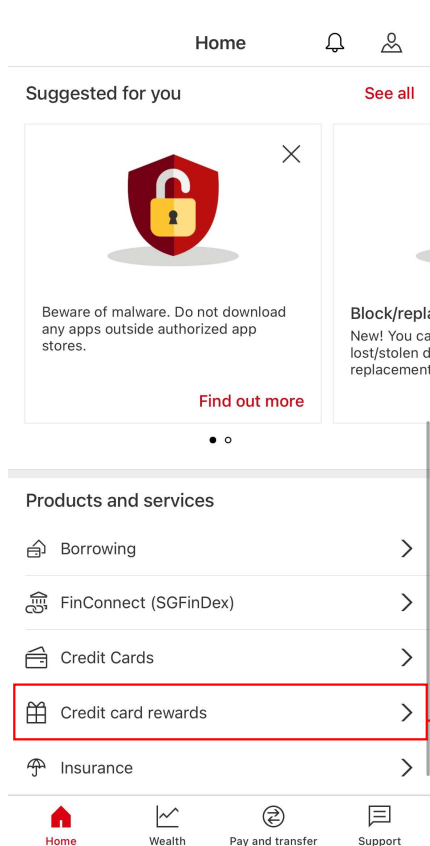
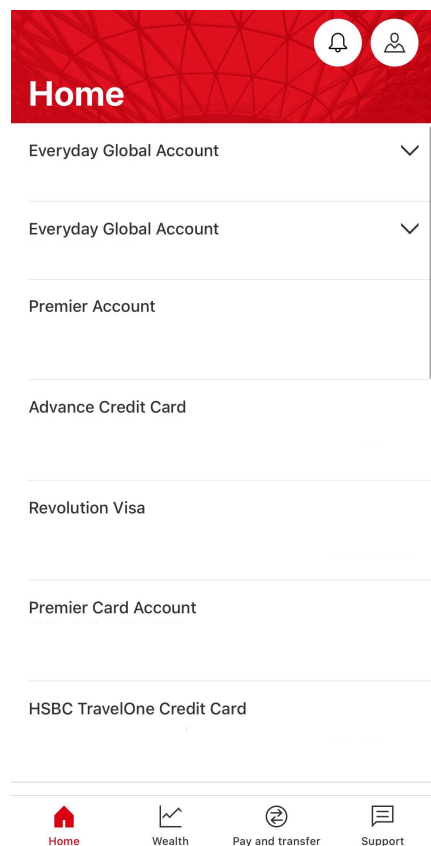
Rewards Redemption Journey on the HSBC Singapore App



Navigating the Rewards Redemption Portal

Log on to HSBC Singapore App

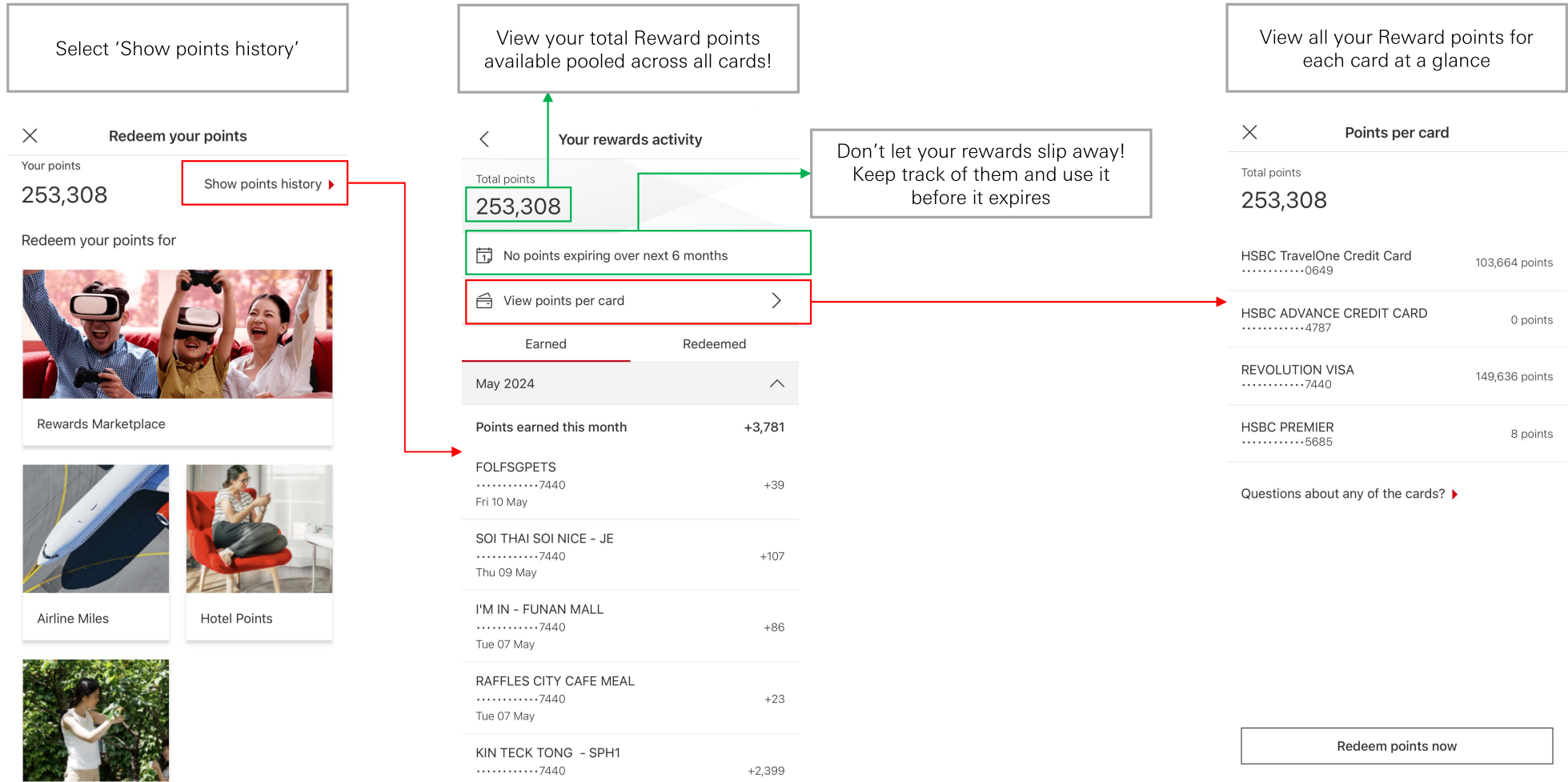
Scroll down under Products and Services & select 'Credit card rewards'



Conveniently redeem your Reward Points for the following services:

- 1) Rewards Marketplace
- 2) Airline Miles
- 3) Hotel Points
- 4) Pay with Points

New Features on the Rewards Redemption Portal



New Features on the Rewards Redemption Portal

< Your rewards activity

Total points
253,308

No points expiring over next 6 months

View points per card >

Earned	Redeemed
May 2024 ^	
Points earned this month	+3,781
FOLFSGPETS7440 Fri 10 May	+39
SOI THAI SOI NICE - JE7440 Thu 09 May	+107
I'M IN - FUNAN MALL7440 Tue 07 May	+86
RAFFLES CITY CAFE MEAL7440 Tue 07 May	+23
KIN TECK TONG - SPH17440	+2,399

View the Reward points you have earned on your transactions for the last 12 months

< Your rewards activity

Total points
253,308

No points expiring over next 6 months

View points per card >

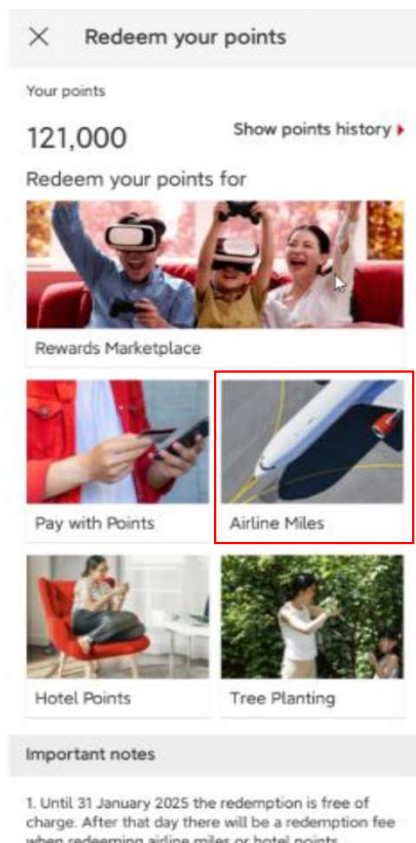
Earned	Redeemed
May 2024 ^	
Points redeemed this month	-4,653
Marriott Bonvoy - cancelled Reference ID 848858570 Fri 10 May	+25,000
Marriott Bonvoy Reference ID 848857502 Fri 10 May	-25,000
Singapore Airlines KrisFlyer - cancelled Reference ID 848857490 Fri 10 May	+25,000
Singapore Airlines KrisFlyer Reference ID 848857487 Fri 10 May	-25,000
Bullz PVC Jump Rope Reference ID 848735706	-4,157

View your redemption history for the last 12 months

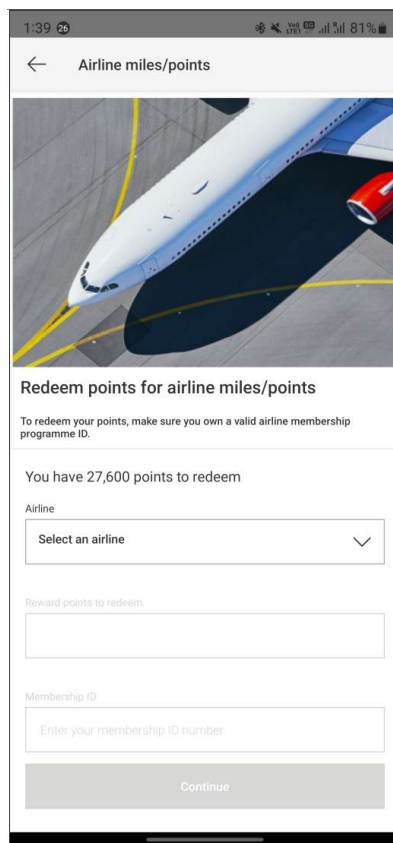
Airmiles & Hotel Stays



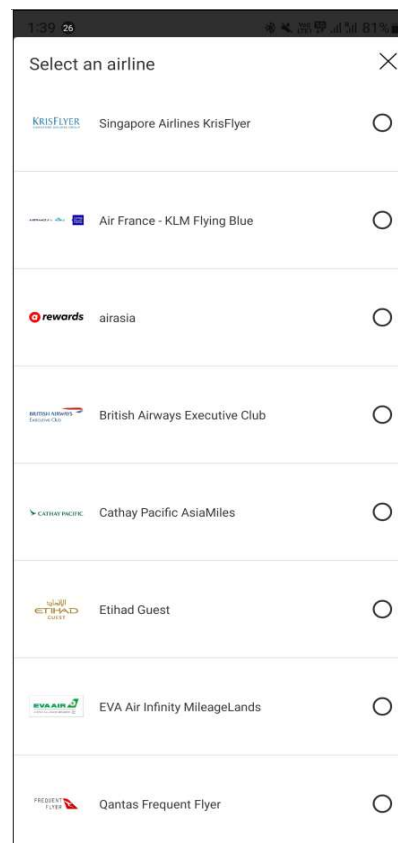
Rewards Redemption – Airline Miles



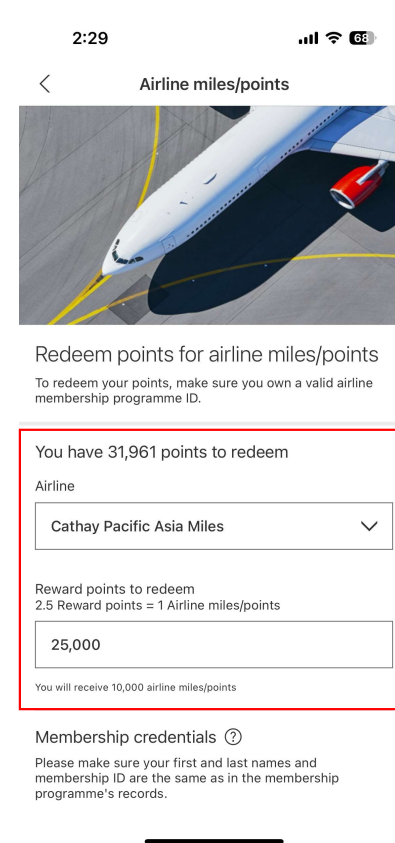
Select 'Airline Miles'



Select the Airline dropdown






Select an airline from our list of partners



Enter the number of points you wish to redeem


Rewards Redemption – Airline Miles

2:31   

< **Airline miles/points**

2.5 Reward points = 1 Airline miles/points

You will receive 10,000 airline miles/points

Membership credentials 

Please make sure your first and last names and membership ID are the same as in the membership programme's records.

This operation will not change your personal data on your HSBC account.

First name

Last name




Membership ID
A valid 10-digits Asia Miles membership number

Redemption fee
SGD 0

Waiver of redemption fee is valid till 31 January 2025, unless otherwise stated.

Enter your Airline membership details

Ensure that your first & last name is as per the name in your membership programme records

2:32   

< **Review redemption**

Personal details

First name

Last name

Email

Redemption details

Airline Cathay Pacific Asia Miles

Membership ID 1234567890

Airline miles/points to be received 10,000 airline miles/points

Total reward points redeemed 25,000 points




Redemption fee SGD 0

Please make sure your email is correct, and your name and membership ID are matching those used to register for the airline's membership programme. You can always update your email in your online banking customer profile.


I confirm that I've read and agree to the [Terms & Conditions](#)

1) Review your redemption
2) Select T&C checkbox
3) Click Submit

PUBLIC

2:32   

Confirmation Done



Enjoy your travel!

Thank you for your redemption, you should receive your airline miles/points right away. In some instances please allow up to one day to process your request.

Reference number 846140268

Airline Cathay Pacific Asia Miles

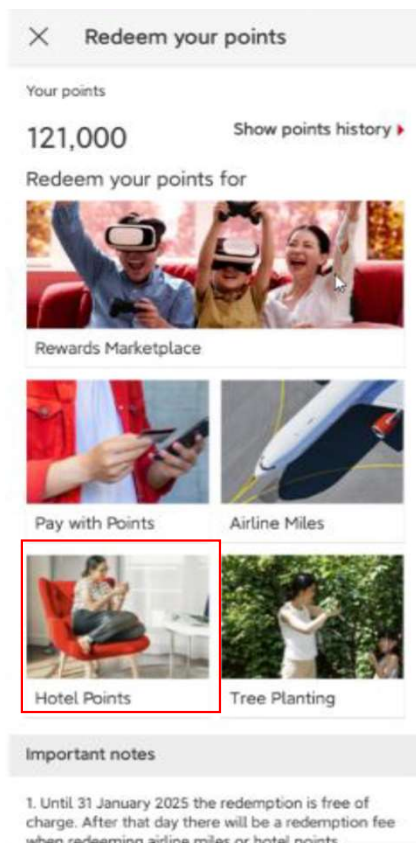
Membership ID 1234567890

Airline miles/points to be received 10,000 airline miles/points

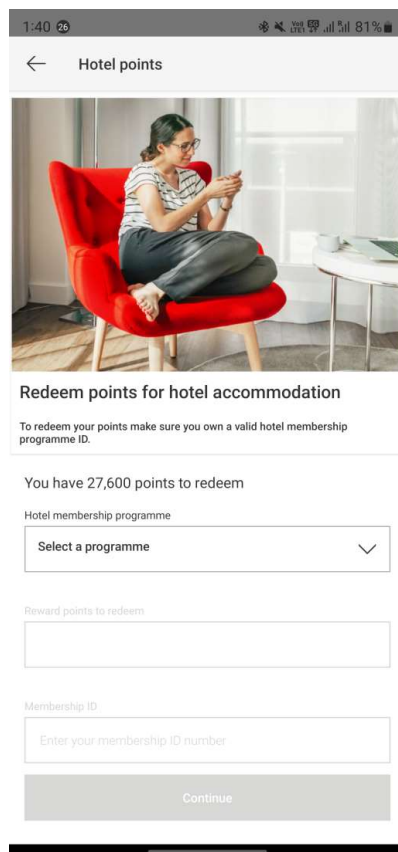
Total reward points redeemed 25,000 points

Submission confirmation page

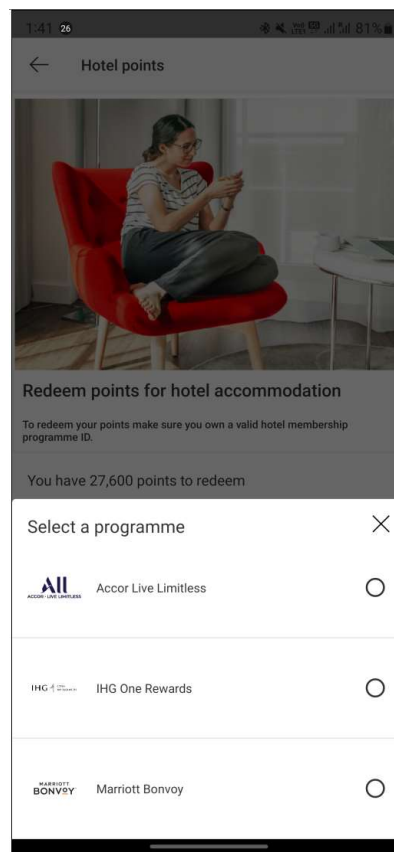
Rewards Redemption – Hotel Points



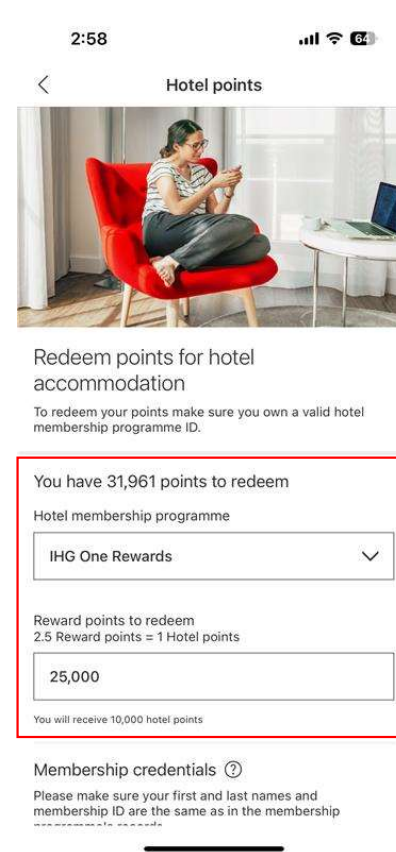
Select 'Hotel Points'



Select the Hotel dropdown






Select a hotel from our list of partners



Enter the number of points you wish to redeem


Rewards Redemption – Hotel Points

2:58   

< **Hotel points**

2.5 Reward points = 1 Hotel points

You will receive 10,000 hotel points

Membership credentials 

Please make sure your first and last names and membership ID are the same as in the membership programme's records.

This operation will not change your personal data on your HSBC account.

First name

Last name




Membership ID
A valid 9-digits IHG One Rewards membership number

Redemption fee
SGD 0
Waiver of redemption fee is valid till 31 January 2025, unless otherwise stated.

Continue

Enter your Hotel membership details

Ensure that your first & last name is as per the name in your membership programme records

2:58   

< **Review redemption**

Personal details

First name

Last name

Email

Redemption details

Hotel membership programme	IHG One Rewards
Membership ID	123456789
Hotel points to be received	10,000 points
Total reward points redeemed	25,000 points
Redemption fee	SGD 0




Please make sure your email is correct, and your name and membership ID are matching those used to register for the hotel's membership programme. You can always update your email in your online banking customer profile.

I confirm that I've read and agree to the [Terms & Conditions](#)


Submit

1) Review your redemption
2) Select T&C checkbox
3) Click Submit

PUBLIC

3:01   

Confirmation Done



Enjoy your stay!

Thank you for your redemption, you should receive your hotel points right away. In some instances please allow up to one day to process your request.

Reference number	846141097
Hotel membership programme	IHG One Rewards
Membership ID	123456789
Hotel points to be received	10,000 points
Total reward points redeemed	25,000 points

Back to rewards

Submission confirmation page