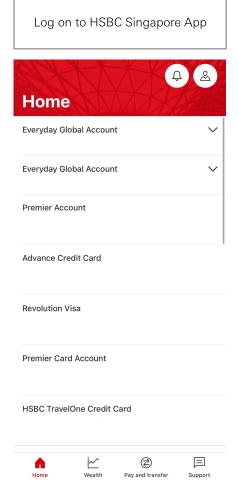
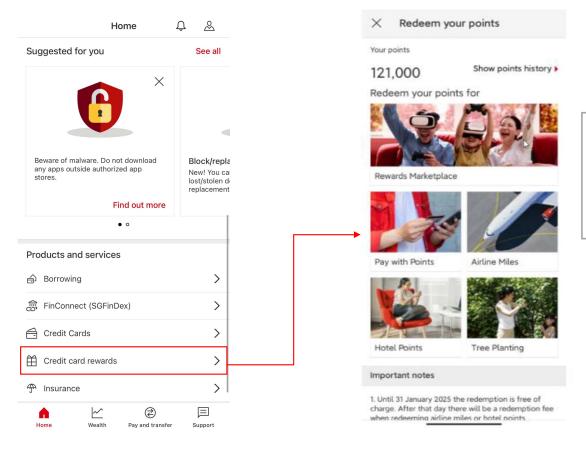
Rewards Redemption Journey on the HSBC Singapore App



Navigating the Rewards Redemption Portal



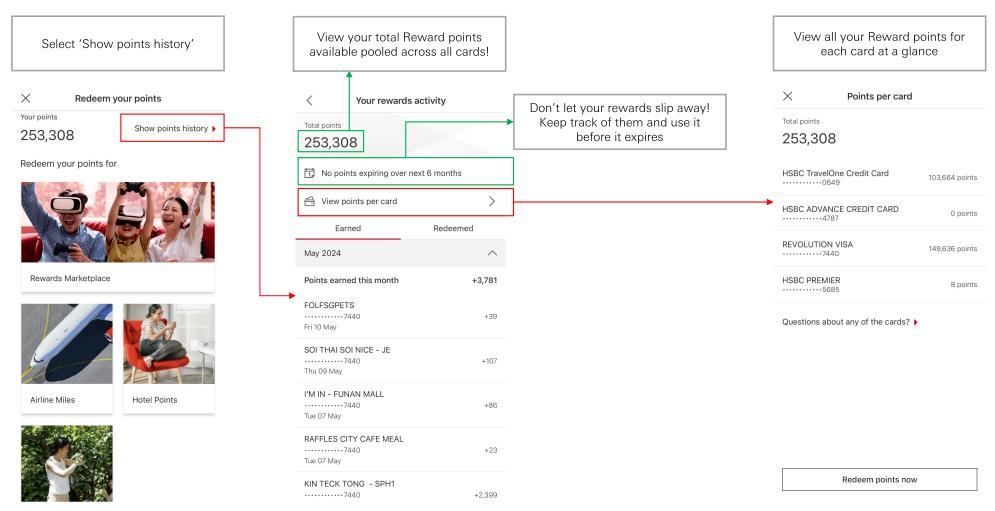
Scroll down under Products and Services & select 'Credit card rewards'



Conveniently redeem your Reward Points for the following services:

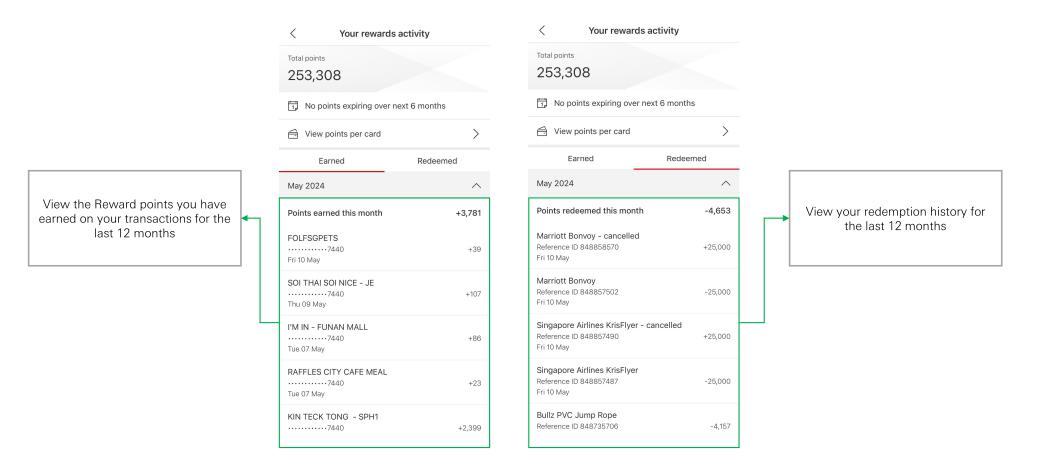
- 1) Rewards Marketplace
- 2) Airline Miles
- 3) Hotel Points
- 4) Pay with Points

New Features on the Rewards Redemption Portal



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New Features on the Rewards Redemption Portal



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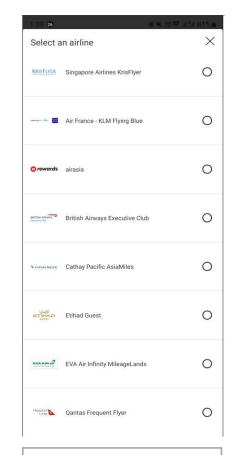
Airmiles & Hotel Stays



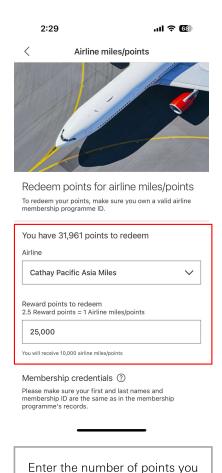
Rewards Redemption – Airline Miles







Select an airline from our list of partners



wish to redeem

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※ ★ ﷺ 81%

V

← Airline miles/points

Redeem points for airline miles/points

You have 27,600 points to redeem

Select an airline

To redeem your points, make sure you own a valid airline membership programme ID.

Rewards Redemption - Airline Miles

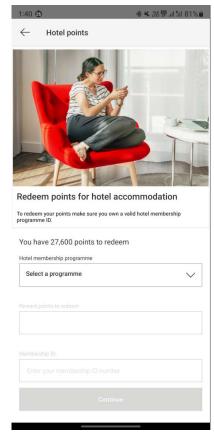
2:31	네 후 📵		2:32	all 후 @)	2:32	.ul 후 📵		
Airline mil	••		< Revie	Review redemption		Confirmation Done		
25,000			Personal details	Personal details				
You will receive 10,000 airline miles/points			First name Last name		• • •			
					† 6 * .			
Membership credentials ① Please make sure your first and last names and membership ID are the same as in the membership programme's records.			Email					
This operation will not change your personal data on your			Redemption details					
HSBC account. First name			Airline	Cathay Pacific Asia Miles	Enjoy you			
		Ensure that your first & last name is as per the name in your	Membership ID	1234567890	Thank you for your redemp your airline miles/points instances please allow up to	s right away. In some o one day to process your		
Last name			Airline miles/points to be received	10,000 airline miles/points	reque	est. 846140268		
			Total reward points rede	eemed 25,000 points	Airline	Cathay Pacific Asia Miles		
Membership ID A valid 10-digits Asia Miles membership number		membership programme records	Redemption fee	SGD 0	Membership ID	1234567890		
			Please make sure your email is correct, and your name and membership ID are matching those used to register for the airline's membership programme. You can always update your email in your online banking customer profile.		Airline miles/points to be received	10,000 airline miles/points		
Redemption fee SGD 0			I confirm that I've	e read and agree to the <u>Terms</u>	Total reward points redeemed	25,000 points		
Waiver of redemption fee is valid till 3 otherwise stated.	1 January 2025, unless			Submit				
Continue			3.22		Back to rewards			
			_					
Enter your Airline membership details			1) Review you 2) Select T&C 3) Click Subm	checkbox	Submission confirmation page			

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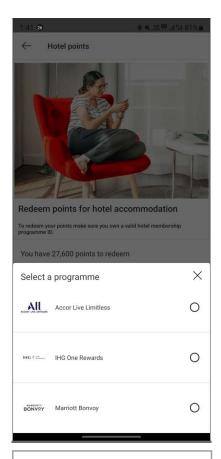
Rewards Redemption - Hotel Points



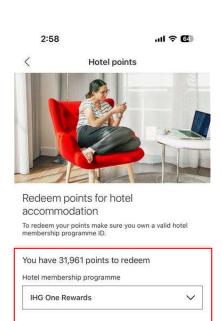
Select 'Hotel Points'



Select the Hotel dropdown



Select a hotel from our list of partners



Reward points to redeem 2.5 Reward points = 1 Hotel points

You will receive 10,000 hotel points

Membership credentials ②

Please make sure your first and last names and

membership ID are the same as in the membership

25,000

Enter the number of points you wish to redeem

Rewards Redemption - Hotel Points

Hotel points Confirmation Done	2:58	····· (64)		2:58	네 후 64	3:01	all 후 📵		
25,000 The star make serve your first and dist names and membership or first name Email	< Hotel poir	nts			< Review redemption		on Done		
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Last name	25,000			First name			+.		
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Last name is as per the name in your membership programme records Total reward points redeemed 25,000 points				Membership ID	123456789				
name in your membership programme records Membership ID A valid 9-digits IHG One Rewards membership number	Last name		last name is as per the name in your membership	Hotel points to be received	10,000 points	Reference number	846141097		
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Enter your Hotel Enter your Hotel many borship details Submit Back to rewards 1) Review your redemption 2) Select T&C checkbox Submission confirmation page				I confirm that I've read and agree to the <u>Terms</u>		Total reward points redeemed	25,000 points		
Enter your Hotel many horseling details 2) Select T&C checkbox Submission confirmation page	Waiver of redemption fee is valid till 31 Janu	uary 2025, unless		<u>& Conditions</u>					
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