

HSBC Bill Payment Promotion (“Promotion”) Terms and Conditions

1. This Promotion is valid from 01 June to 31 August 2024, both dates inclusive (“Promotional Period”).
2. This Promotion is offered by HSBC Bank (Singapore) Limited (“HSBC”) to all HSBC customers who hold any HSBC personal current or savings account (“Account”) and are contacted by HSBC regarding this Promotion via any means of communication (“Eligible Customers”).
3. Eligible Customers that make a minimum of two Bill Payments (as defined below) using their HSBC SG App in any calendar month falling within the Promotional Period, where the aggregate amount of such Bill Payments is not less than SGD1000, will receive a cashback of SGD10 (“Cashback”) for that calendar month. For the avoidance of doubt, the maximum amount of cashback that each Eligible Customer is eligible to receive in any given calendar month is SGD10.
“Bill Payment” means any bill payment made through the HSBC Singapore mobile application, excluding bill payments made in respect of HSBC credit cards, payments made through GIRO or standing instructions, and payments relating to business expenses (whether in whole or in part).
4. The total amount of Cashback that each qualifying Eligible Customer is eligible to receive under this Promotion will be credited into the Eligible Customer's Account at the end of the Promotional Period. (Barring any unforeseen technical delays), after HSBC determines in its discretion that the criteria under this Promotion have been met. Any request for early fulfilment of a Cashback will not be granted nor entertained by HSBC. HSBC accepts no liability for any late submission of transactions by merchants or any other party.
5. Where any transaction posted to an Account is subsequently voided, refunded or reversed, or HSBC determines that such transaction does not qualify as a Bill Payment, any Cashback credited in respect of that transaction will be reversed.
6. Each Eligible Customer's Account must be in good standing and conducted in a proper and satisfactory manner as determined by HSBC at the time the Cashback is credited. If the Account is delinquent, voluntarily, or involuntarily closed, terminated or suspended for any reason before the Cashback is credited, HSBC reserves the right not to credit the Cashback.
7. This Promotion is not valid with other offers or promotions unless otherwise stated.

8. HSBC may, at its discretion, revise these Terms and Conditions (including but not limited to varying the Promotional Period) or withdraw this Promotion at any time.
9. In the event of any conflict or inconsistency between any product or service-specific terms and conditions and these Terms and Conditions in respect of this Promotion, these Terms and Conditions shall prevail to the extent of the conflict or inconsistency.
10. These Terms and Conditions are governed by the laws of the Republic of Singapore and the parties submit to the non-exclusive jurisdiction of the courts of Singapore.